

Privacy Policy

INTRODUCTION

Last updated on October 23, 2023

Effective Date: October 23, 2023

This privacy policy describes the policies of the Regroupement national des Arts du cirque regarding the collection, use, and disclosure of your information that we collect when you use our website (enpiste.qc.ca) (the "Service"). By accessing or using the Service, you consent to the collection, use, and disclosure of your information in accordance with this privacy policy. If you do not consent, please do not access or use the Service.

We may change this privacy policy at any time without prior notice and will publish the revised privacy policy on the Service. The revised policy will take effect immediately after its publication on the Service, and your continued access or use of the Service will constitute your acceptance of the revised privacy policy. Therefore, we recommend that you regularly check this page.

Regroupement national des Arts du cirque

1450, rue City Councillors, bureau 410, Quebec H3A 2E6, Canada.

Email: info@enpiste.qc.ca

Phone: 514 529-1183

Designated Personal Information Officer:

For any privacy incidents involving personal information with a risk of serious harm, please contact:

Nadia Drouin

Courriel : rprp@enpiste.qc.ca

Téléphone : 514 529-1183

Cookie Policy

What are cookies?

This Cookie Policy explains what cookies are and how we use them, the types of cookies we use (i.e., the information we collect using cookies and how this information is used), and how to manage cookie settings.

Cookies are small text files used to store small amounts of information. They are stored on your device when the website is loaded in your browser. These cookies help us to operate the website properly, secure it, provide a better user experience, understand how the website behaves, analyze what works and what needs improvement.

How do we use cookies? Like most online services, our website uses first-party and third-party cookies for various purposes. First-party cookies are primarily necessary for the website to function correctly, and they do not collect any of your personally identifiable data.

The third-party cookies used on our website are primarily intended to understand how the website behaves, how you interact with our website, maintain the security of our services, provide relevant advertisements to you, and ultimately provide you with a better user experience and speed up your future interactions with our website.

Types of cookies we use

Nécessaire

Les cookies nécessaires sont cruciaux pour les fonctions de base du site Web et celui-ci ne fonctionnera pas comme prévu sans eux.

Ces cookies ne stockent aucune donnée personnellement identifiable.

laravel_session

2 heure

laravel uses laravel_session to identify a session instance for a user, this can be changed

Fonctionnelle

Les cookies fonctionnels permettent d'exécuter certaines fonctionnalités telles que le partage du contenu du site Web sur des plateformes de médias sociaux, la collecte de commentaires et d'autres fonctionnalités tierces.

VISITOR_PRIVACY_METADATA

5 mois 27 jour

Youtube

__cf_bm

30 minute

Cloudflare a placé ce témoin pour prendre en charge la gestion des robots Cloudflare.

Analytique

Les cookies analytiques sont utilisés pour comprendre comment les visiteurs interagissent avec le site Web. Ces cookies aident à fournir des informations sur le nombre de visiteurs, le taux de rebond, la source de trafic, etc.

_ga

1 an 1 mois 4 jour

Google Analytics utilise ce témoin pour calculer les données relatives aux visiteurs, aux sessions et aux campagnes et suivre l'utilisation du site pour le rapport d'analyse du site. Le témoin stocke les informations de manière anonyme et attribue un numéro généré de manière aléatoire pour reconnaître les visiteurs uniques.

ga*

1 an 1 mois 4 jour

Google Analytics sets this cookie to store and count page views.

CONSENT

2 an

YouTube place ce témoin par le biais des vidéos YouTube intégrées et enregistre des données statistiques anonymes.

Publicité

Les cookies de publicité sont utilisés pour fournir aux visiteurs des publicités personnalisées basées sur les pages visitées précédemment et analyser l'efficacité de la campagne publicitaire.

session

YouTube place ce témoin pour suivre les vues des vidéos intégrées dans les pages YouTube.

VISITOR_INFO1_LIVE

5 mois 27 jour

YouTube utilise ce témoin pour mesurer la bande passante et déterminer si l'utilisateur obtient la nouvelle ou l'ancienne interface du lecteur.

yt-remote-device-id

jamais

YouTube utilise ce témoin pour enregistrer les préférences de l'utilisateur en matière de vidéo lorsque des vidéos YouTube sont intégrées.

yt-remote-connected-devices

jamais

YouTube utilise ce témoin pour enregistrer les préférences de l'utilisateur en matière de vidéo lorsque des vidéos YouTube sont intégrées.

yt.innertube::requests

jamais

YouTube utilise ce témoin pour enregistrer un identifiant unique afin de stocker des données sur les vidéos de YouTube que l'utilisateur a vues.

yt.innertube::nextId

jamais

YouTube utilise ce témoin pour enregistrer un identifiant unique afin de stocker des données sur les vidéos de YouTube que l'utilisateur a vues.

Manage cookie preferences

Cookie settings

You can change your cookie preferences at any time by clicking the button above. This will allow you to revisit the cookie consent banner and change your preferences or withdraw your consent immediately.

In addition to this, different browsers offer different methods to block and delete cookies used by websites. You can change your browser settings to block/delete cookies. Below are links to support documents explaining how to manage and delete cookies from major web browsers:

Chrome: <https://support.google.com/accounts/answer/32050>

Safari: <https://support.apple.com/en-us/guide/safari/sfri11471/mac>

Firefox: <https://support.mozilla.org/en-US/kb/clear-cookies-and-site-data-firefox>

Internet Explorer: <https://support.microsoft.com/en-us/topic/delete-and-manage-cookies-168dab11-0753-043d-7c16-ed5947fc64d>

If you are using another web browser, please refer to the official support documents of your browser.

INFORMATION WE COLLECT:

We will collect and process the following personal information about you:

- > Name
- > Email address
- > Mobile phone number
- > Date of birth
- > Address
- > Gender
- > Title
- > Citizenship
- > Language
- > Work phone and email
- > CV
- > Other third-party contact details (email, phone, name)

HOW WE COLLECT YOUR INFORMATION:

We collect/receive information about you in the following ways:

- > When a user fills out the member registration form, newsletter subscription, directory, or submits other personal information
- > Interactions with the website
- > From public sources

HOW WE USE YOUR INFORMATION:

We will use the information we collect about you for the following purposes:

- > Marketing/Promotion
- > Newsletter
- > Creating a user account
- > Administrative information
- > Managing customer orders
- > Managing the user account
- > Trainings
- > Directory (shows/members)
- > Services (insurance and others)

If we wish to use your information for other purposes, we will ask for your consent and use your information only upon receiving your consent, and then only for the purpose(s) for which you have given consent, unless the law requires us to act otherwise.

HOW WE SHARE YOUR INFORMATION:

We will not transfer your personal information to third parties without your consent, except in the limited circumstances described below:

Analysis and statistics

We require such third parties to use the personal information we transfer to them only for the purpose for which it was transferred and not to retain it for longer than is necessary to fulfill the said purpose.

We may also disclose your personal information in the following cases:

- > To comply with applicable law, regulation, court order, or any other legal process;
- > To enforce your agreements with us, including this privacy policy;
- > To respond to claims that your use of the Service violates the rights of third parties. If the Service or our company is merged or acquired by another company, your information will be one of the assets transferred to the new owner.

RETENTION OF YOUR INFORMATION:

We will retain your personal information for as long as necessary to fulfill the purposes for which it was collected as detailed in this privacy policy, or indefinitely. We may need to retain certain information for longer periods, such as record-keeping/compliance with applicable law, or for other legitimate reasons such as the enforcement of legal rights, fraud prevention, etc. Residual anonymous information and aggregate information, which does not identify you (directly or indirectly), may be stored indefinitely.

YOUR RIGHTS:

Under applicable law, you may have the right to access, correct, or delete your personal data, or receive a copy of your personal data, restrict or object to the active processing of your data, ask us to share your personal information with another entity, withdraw any consent you have given us to process your data, file a complaint with a competent authority, and other relevant rights under applicable laws. To exercise these rights, you can write to us at info@enpiste.qc.ca. We will respond to your request in accordance with applicable law.

You can opt out of receiving direct marketing communications or the profiling we conduct for marketing purposes by writing to us at info@enpiste.qc.ca.

Please note that if you do not allow us to collect or process the required personal information or withdraw your consent to process the same for the required purposes, you may not be able to access or use the services for which your information was requested.

SECURITY:

The security of your information is important to us, and we will use reasonable security measures to prevent the loss, misuse, or unauthorized alteration of your information under our control. However, given the inherent risks, we cannot guarantee absolute security and, therefore, we cannot ensure or guarantee the security of any information you transmit to us, and you do so at your own risk.

THIRD-PARTY LINKS & USE OF YOUR INFORMATION:

Our Service may contain links to other websites that are not operated by us. This privacy policy does not concern the privacy policy and other practices of any third parties, including any third party operating a website or service accessible via a link on the Service. We strongly advise you to review the privacy policy of each site you visit. We have no control over the content, privacy policies, or practices of third-party sites or services and assume no responsibility in this regard.

COMPLAINTS / DATA PROTECTION OFFICER:

If you have any questions or concerns about the processing of your information available to us, you can email our complaints officer at Regroupement national des Arts du cirque, 1450, rue City Councillors, bureau 410, email: info@enpiste.qc.ca. We will address your concerns in accordance with applicable law.